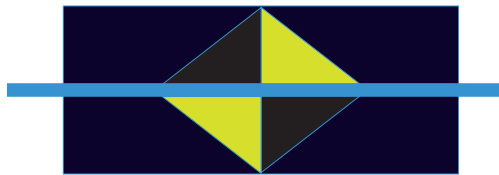


GARLAND POLICE DEPARTMENT MISSION STATEMENT

***THE MISSION OF THE
GARLAND POLICE
DEPARTMENT IS TO
PROTECT LIFE AND
PROPERTY, AND TO
PROVIDE A FEELING
OF SAFETY AND
SECURITY IN THE
COMMUNITY
THROUGH FAIR AND
IMPARTIAL
ENFORCEMENT OF THE
LAW, COMMUNITY
PARTNERSHIPS, AND
CREATIVE PROBLEM
SOLVING.***

The Internal Affairs Unit does not report undocumented residents or workers to the immigration and naturalization services (INS). All complaints, regardless of a person's residency status, are treated equally.

No es la responsabilidad del Departamento de asuntos internos de avisar al Servicio de Inmigracion y Naturalizacion (INS) acerca de los residentes o trabajadores que no tienen documentos. Todas las quejas, sin hacer caso del estado inmigratorio de la persona, estain tratados igualmente.



**Garland Police Department
Office of Internal Affairs
1891 Forest Ln.
Garland, TX. 75042
Phone 972-205-2015
Fax 972-485-4801**



Integrity

Professionalism

Service



**Garland Police
Department
Office of
Internal Affairs**

The Garland Police Department, a values driven and community-oriented law enforcement agency, will protect, serve, and respect all individuals.

A complaint is an allegation of misconduct on the part of a Police Officer.

If you feel you have a complaint, contact the Internal Affairs Division at 972-205-2015. If you reach the voicemail please leave a name and phone number so an investigator can contact you.

The Garland Police Department investigates all complaints received from citizens. Reports of misconduct are taken seriously for several reasons.

- The individuals we serve deserve fair and equal treatment
- The departments integrity is at stake
- The individual officer's integrity is at stake
- Investigation may reveal a needed policy change and/or a need for training.

Citizens may file complaints by contacting the Internal Affairs Division.

Garland Police Department

1891 Forest Lane

Garland, Texas 75042

or by phone at

972-205-2015

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The Garland Police Department does not tolerate **Racial Profiling** and shall take appropriate action against any officer found to have engaged in racial profiling.

When a citizen has a complaint against a Police Department employee (commissioned or civilian), the complainant may be directed to the department's Internal Affairs Office. If the complaint is minor in nature the police supervisor may be contacted to pass along your concerns.

Texas law requires that all formal complaints against police officers must be in writing and signed by the person making the complaint.

Internal Affairs Investigators will conduct a thorough investigation of your complaint. Just as citizens who are arrested must be told the charges against them, a police employee must be given a copy of the complaint before any disciplinary action is taken. When the investigation is completed, you will be notified of the results in writing from the Chief of Police.

